

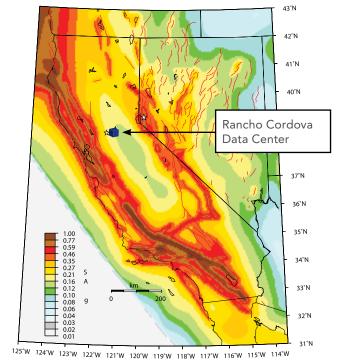
The SunGard Availability Services Sacramento, CA data center delivers enterprise-class colocation and managed services that help customers improve IT operations while also reducing costs. Organizations can cut capital expenditures while continuing to fuel innovation and growth by utilizing SunGard's services.

SunGard Availability Services has more than 35 managed services data centers in North America and Europe and a dedicated global network backbone. Our more than 3,600 managed services customers benefit from best practices backed by an ITILv3 servicecentric model, SAS 70 Type II & ISO9001 certifications and PCI DSS-compliant facilities and processes.

The Sacramento facility offers:

- Hosting Services
- Messaging and Collaboration Services
- Network and Managed Security Services
- Backup and Replication Services
- Colocation Services

The center's optimal location, one of the most stable geographic locations in California, outside fault zones and flood plains, makes it an excellent option for hosted primary and replicated systems.



## **PHYSICAL FEATURES**

- 69,048 Sq/Ft facility size
- 27,958 Sq/Ft raised floor
- All areas handicapped accessible by ramps for ease of movement of materials and equipment
- Customer work stations and conference rooms
- Network Operations Center

## **POWER MANAGEMENT**

- Power redundancy and Emergency Backup is designed with the following equipment:
- (4) 600 kW Emerson Power UPS Systems
- □ (2) 500 kW Emerson Power UPS Systems

- (3) 1250 kW Cummins Generators
- □ (25) Power Distribution Units

#### **ENVIRONMENTAL CONTROLS**

- Cooling is delivered through 37 Computer Room Air Conditioning units (CRAC) with 1022 Tons of cooling capacity
- (3) 225-ton Chillers
- (2) 333-ton Cooling Towers
- Condenser Units
- On-Site Water Treatment

## PHYSICAL SECURITY

- 24/7 on-site staffing
- Multiple Physical Layers of Security
- Key Card Secured Facility
- Biometric

#### CONNECTIVITY

- (2) Tier One ISP Backbones via Carrier-Diverse Local Loops
- (2) Juniper Core Routers for Internet Backbone connectivity
- (2) Cisco 6509 Access Switches

- Pre-Action Fire Suppression System
- Siemens Fire Control System
- Underfloor Halon on raised floor space
- Automated building monitoring, management and alerting systems on mechanical, environmental, and electrical infrastructure
- Man Trap
- DVR CCTV system
- Controlled Security Procedures
- Procedures and controls in place to support ISO 9001:2000, and SAS-70 II Audits
- Dual Ethernet connections to every customer cabinet
- Multiple national fiber providers

# **About SunGard Availability Services**

SunGard Availability Services provides disaster recovery, managed IT, information availability consulting services, business continuity management software to over 10,000 customers in North America and Europe.

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